# Support

Clearer speech for your videos. Help for HushCut 1.0.

## Contact

Need help? Email kraken.consultancy.mail@gmail.com with your iPhone model, iOS version, HushCut version and a short description of the issue. Do not send passwords, payment details or private videos unless you deliberately choose to share a suitable sample.

## Clean a video

Choose a video from Photos, using the picker's search or collections, or import a video from Files. Adjust Background noise removal. Listen to Original and Cleaned to compare the preview. If the beginning has little speech, choose another Preview section. Tap Clean video to process the whole recording, then save a new copy to Photos or Files or use Share.

## Fine-tune speech

Open Fine-tune for Speech smoothing and Level voice volume. Smoothing softens word beginnings and endings; stronger smoothing can briefly retain more background sound. Strong noise reduction can change the character of a voice. Adjust while listening to your recording.

## Open from Photos

In Photos, choose a video, tap Share and choose HushCut. In the system Open In sheet, select HushCut to hand the video to the full app. This flow uses two system selections; the Share extension does not contain the editor.

## Supported videos

HushCut supports videos up to 30 minutes with one mono or stereo audio track. Videos without sound cannot be cleaned. Results vary with the recording. Severe noise, clipping and overlapping voices may remain. A compatibility re-encode may be offered when the original video format cannot be exported directly; its appearance can change, including HDR.

## Projects and saved copies

Delete projects from Projects or Settings > Manage projects to remove working files. Exports already saved outside HushCut remain in their chosen destination. Export any work you want to keep before uninstalling.

## Purchase and privacy

One upfront purchase includes the complete app. There are no subscriptions or in-app purchases. Apple handles purchases and refunds. See Apple refund support. Privacy policy: HushCut Privacy Policy.